

Dear Chairman and Members of the WSH Council (Construction and Landscape) Committee,

Please find the circulars and information appended below. For dissemination to your respective stakeholders as necessary, please. Do reach out to us should you require more information.

1. Advisory on Emergency Response for Injured Workers
2. MOM Circular on Mandating Forklift Operator Refresher Training Course
3. Boosting CSOC Recertification Success with the WSH Micro-learning Programme
4. Stay Clear of Heavy Vehicles' Blind Spots

1. Advisory on Emergency Response for Injured Workers

We would like to bring your attention to the Ministry of Manpower (MOM)'s recent published advisory on Emergency Response for Injured Workers, which provides essential guidelines on handling workplace injuries and medical emergencies. Ensuring a swift and appropriate response can make a critical difference in saving lives and preventing further harm.

The advisory outlines the critical steps in responding and attending to an injured worker and highlight key types of emergencies that may require urgent medical services.

We seek your assistance in disseminating this advisory to all your members, companies, and employees to reinforce the importance of emergency preparedness across industries. By doing so, we can collectively ensure that workplaces are better equipped to respond to medical emergencies swiftly and effectively.

Please refer to the attached circular or MOM website [here](#) for more information.

Thank you for your commitment to workplace safety.

2. MOM Circular on Mandating Forklift Operator Refresher Training Course

As part of ongoing efforts to reinforce the safety awareness and behaviours of forklift operators, the Ministry of Manpower (MOM) has introduced an enhanced Forklift Operator Refresher Training course and will make the completion of such training mandatory from 1 January 2027. This initiative follows concerns where 1 in 4 vehicular fatalities from 2022 to 2023 involved forklifts.

The enhanced training aims to provide operators with essential skills through both theory and practical training, and covers key safety concepts, industry guidelines, learnings from past incidents and hands-on practice. All forklift operators are to:

- a) Attend the Forklift Operator Refresher Training at least once every three years after completing the initial WSQ Operate Forklift Course; and
- b) attend the Forklift Operator Refresher Training at least once every three years after completing the previous forklift refresher training.

More information on the enhanced training can be found in [the circular](#). We seek your assistance to disseminate this circular to your networks and companies to urge employers to ensure that their forklift operators have the necessary training by 1 January 2027 to prevent or minimise disruptions to their operations.

Thank you.

3. Boosting CSOC Recertification Success with the WSH Micro-learning Programme

We would like to bring your attention to our advisory on boosting workers' success in the Construction Safety Orientation Course (CSOC) recertification assessment with the WSH Micro-learning Programme.

Continuous learning in workplace safety and health (WSH) helps workers stay updated on WSH knowledge. The WSH Council has introduced the [WSH Micro-learning Programme \(MLP\)](#) for workers to access WSH knowledge at any place and any time, in bite-sized modules.

Workers in the Construction industry who have completed their MLP before their CSOC recertification assessment achieved an average 80% pass rate on their first CSOC recertification attempt — double the 40% pass rate of those who did not.

Workers who did not pass their CSOC recertification must complete a full two-day "Apply Workplace Safety and Health in Construction Sites" (AWSHCS) course and the MLP, before re-sitting the recertification assessment.

To improve the pass rate and to reduce the need for retraining, we strongly encourage employers to enrol their workers in the MLP before their CSOC recertification. This proactive approach can help businesses save time and costs while ensuring workers are kept updated on WSH matters. We seek your support in disseminating this advisory to all your members, companies, and employees to reinforce the importance of attending the MLP.

For more details, please refer to the announcement [here](#).

Thank you for your continued commitment to workplace safety and health.

4. Stay Clear of Heavy Vehicles' Blind Spots

Heavy vehicles have wider blind spots. Workers and road users who are oblivious to these areas may unknowingly remain in them, exposing themselves to a greater risk of accidents. The WSH Council has produced blind spot stickers to help companies visually mark out blind spots on their heavy vehicles. Companies with heavy vehicles are encouraged to print and install the stickers, to alert workers and other road users of blind spots. These blind spot stickers can be downloaded at: <https://www.tal.sg/wshc/resources/collaterals/pictograms-and-graphics/blind-spot-stickers>

The WSH Council has also produced a video where representatives from the Container Depot and Logistics Association (Singapore), Singapore Contractors Association Limited, and Waste Management and Recycling Association of Singapore share how these stickers can be used to prevent accidents. You may watch the video through:

- **WSH Council's Facebook** <https://www.facebook.com/share/v/1XFKqTM7WC/>
- **WSH Council's LinkedIn** <https://www.linkedin.com/feed/update/urn:li:activity:7310917965690884096>
- **WSH Council's TikTok** https://www.tiktok.com/@wshcouncilsg/video/7485989652663471361?is_from_webapp=1&sender_device=pc&web_id=7390304412301952519
- **WSH Council's YouTube** <https://youtube.com/shorts/TCLWvPi6Q8g?si=Dycqn8M-BpFRi6A2>

We urge you to amplify these posts by sharing them on your social media accounts, to raise awareness on heavy vehicles' blind spots and encourage companies with heavy vehicles to print and install the blind spot stickers.

Regards,
Muhammad Hafiz

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Senior Manager

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Workplace Safety and Health Council wshc.sg . [Facebook](#) . [LinkedIn](#) . [YouTube](#) . [Personal Data Policy](#)

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Vision: Healthy Workforce, Safe Workplace Mission: To build a healthy workforce and safe workplace by engaging communities to enhance capabilities and embrace best practices.



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MOM/OSHD/2025-01

3 January 2025

To: All Forklift Operators; Forklift Owners; Approved Learning Service Providers, Unions; and Interested Parties

Circular on Mandating Forklift Operator Refresher Training Course

As part of our ongoing efforts to continually reinforce the safety awareness and behaviours of forklift operators, the Ministry of Manpower (MOM) will introduce an enhanced Forklift Operator Refresher Training course and make the completion of such refresher training mandatory with effect from 1 January 2027. This initiative addresses the concerning statistics from 2022 to 2023 where 1 in 4 of vehicular fatalities involved forklifts.

New Training Requirement under Workplace Safety and Health Act

2. All forklift operators will have until **1 January 2027** to comply with the following requirements:
 - a) attend Forklift Operator Refresher Training at least once every three (3) years after completing the initial **WSQ Operate Forklift Course**; and
 - b) attend Forklift Operator Refresher Training at least once every three (3) years after completing the **previous forklift refresher training**.

Enhanced Forklift Operator Refresher Training course

3. The enhanced Forklift Operator Refresher Training course will replace the current refresher training offered by training providers. The enhanced training aims to provide operators with essential skills through both theory and practical training. It covers key safety concepts, industry guidelines, learnings from past incidents and hands-on practice. Participants will learn to recognise and manage potential risks through group discussions which help to equip them for everyday operational challenges.

The curriculum of the enhanced Forklift Operator Refresher Training will consist of:

- 4 hours asynchronous e-learning with assessment
- 4 hours case study group discussion
- 4 hours hands on practical session with assessment

Compliance to New Training Requirement Before 1 January 2027

4. MOM intends to amend the workplace safety and health laws in due course to make the requirement set out in paragraph 2 mandatory with effect from 1 January 2027. Employers are therefore strongly encouraged to take the necessary steps to ensure that their forklift operators have the necessary training by 1 Jan 2027 to prevent or minimise disruptions to their operations.
5. Occupiers, employers, and principals are responsible for ensuring that their forklift operators complete the refresher course within the specified timeframe before authorising them to operate forklifts.
6. Forklift operators are strongly encouraged to complete the refresher training promptly to stay current with safe operating practices. Employers should proactively plan and schedule their operators for refresher training well in advance for timely compliance. This ensures continuous compliance and maintains a high standard of workplace safety.
7. The list of the existing Training Providers (including heavy forklift) for the WSQ Operate Forklift Course and Forklift Operator Refresher Training course can be found in **Appendix 1**.
8. Please refer to the Frequently Asked Questions (FAQs) and other references in **Appendix 2** for more information. Should you need further information, please contact MOM at 6438 5122 or email: wsh_training@wshc.sg.



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COMMISSIONER FOR WORKPLACE SAFETY AND HEALTH
MINISTRY OF MANPOWER

Encl:
Appendix 1 - List of Approved Training Providers
Appendix 2 - Informative References





APPENDIX 1- List of Approved Training Providers (as of 2 January 2025)

S/n	List of Training Providers	Forklift Operator Refresher Training	WSQ Operate Forklift Course	Operate Heavy Forklift Course ¹
1.	AA International Consultancy Pte Ltd	√	√	
2.	AAT Training Hub Pte. Ltd.	√	√	√
3.	Absolute Kinetics Consultancy Pte Ltd	√	√	√
4.	August International Pte. Ltd.		√	
5.	BS Technology Pte Ltd		√	
6.	Eurosafe Associates Pte. Ltd.	√	√	√
7.	Eversafe Academy Pte. Ltd.	√	√	√
8.	Galmon (S) Pte Ltd		√	
9.	Institute of Technical Education		√	
10.	NTUC Learning Hub Pte. Ltd.	√	√	
11.	Pioneer Training Centre Pte Ltd	√	√	
12.	PSA Corporation Limited	√	√	√
13.	SATs Pte Ltd		√	
14.	THT Academy Pte. Ltd		√	
15.	UBTS Academy Pte. Ltd	√	√	√
16.	UMW Equipment & Engineering Pte Ltd		√	
17.	Wong Fong Academy Pte. Ltd	√	√	

¹ Please note that the 'Operate Heavy Forklift Course' is not WSQ certified nor MOM approved course.

* Note: Refer to MySkillFuture's webpage for the latest update on the approved training providers.

APPENDIX 2 – Additional Information and References

Subject	Resources
<p>Frequently Asked Questions (FAQs)</p>	 <p>https://go.gov.sg/forklift-operator-refresher-training-faq</p>
<p>Code of Practice on Workplace Safety and Health Risk Management</p>	 <p>https://go.gov.sg/riskmgmt</p>
<p>Workplace Safety and Health Guidelines on Safe Operation of Forklift Trucks</p>	 <p>https://go.gov.sg/wsh-guidelines-on-safe-operation-of-forklifts</p>
<p>Search For Forklift-related Training on MySkillFuture Course Search Webpage</p>	 <p>https://go.gov.sg/approvedtrainingproviders</p>

Further information:

1. Ministry of Manpower (MOM) – Occupational Safety & Health Division (OSHD)
<http://www.mom.gov.sg/workplace-safety-health/Pages/default.aspx>
2. Workplace Safety & Health Council (WSHC)
<https://www.tal.sg/wshc>
3. Singapore Standard SS 573:2012 - Code of Practice for the safe use of powered counterbalanced forklifts.



MOM/OSHD/2025-03

12 FEB 2025

To: All Workplaces

ADVISORY ON EMERGENCY RESPONSE FOR INJURED WORKERS

Workers may sustain injuries during work, and these can range from minor injuries to severe, life-threatening emergencies. It is important to perform appropriate initial assessment and respond speedily to safeguard the safety and health of the worker. Immediate action and timely evacuation of an injured worker in an emergency can save lives.

2. Under Section 12(1) of the Workplace Safety and Health (WSH) Act, employers are responsible to take reasonably practicable measures to ensure the safety and health of workers. This includes developing and implementing appropriate procedures for dealing with emergencies at work.


3. This Advisory on Emergency Response for Injured Workers outlines the steps in attending to an injured worker and highlight key types of medical emergencies that require calling 995 for Emergency Medical Services. Employers should familiarise and implement the following steps when attending to an injured worker:

- i. Step 1: Ensure Safety
 - a. Assess the surrounding area for danger e.g. fallen debris, fires, confined space environment to avoid endangering yourself or others
 - b. Call for help
- ii. Step 2: Assess for medical emergencies
 - a. Call 995 for medical emergencies (refer to Annex for conditions and situations)
- iii. Step 3: Provide Immediate Assistance
 - a. Administer first aid if required
 - b. If the injured worker is unresponsive, perform cardiopulmonary resuscitation (CPR) and use an Automated External Defibrillator (AED).
 - c. To reduce further injuries, avoid moving the injured worker unless there is immediate danger
- iv. Step 4: Offer Support and Reassurance
 - a. If the injured person is conscious, provide comfort and reassurance
 - b. Stay with the injured worker until emergency services arrive



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Annex

Subject	Access Link
Advisory on Emergency Response for Injured Workers	https://go.gov.sg/emergencyresponseforinjuredworkers  <small>https://go.gov.sg/emergencyresponseforinjuredworkers</small>



Emergency Response for Injured Workers

In an emergency, immediate action and timely evacuation of an injured worker can save lives.

Under the Workplace Safety and Health Act, employers are responsible for the development and implementation of procedures for dealing with emergencies to ensure the safety and health of their workers.

Steps to follow in attending to injured worker:

Step 1: Ensure safety
Assess surroundings for danger, call for help



Step 2: Assess for medical emergencies
Call 995 for medical emergency



Step 3: Provide immediate assistance
Provide first aid, perform CPR + AED (if worker is unresponsive)
Avoid moving the injured worker unless there is immediate danger



Step 4: Offer support and reassurance to worker

These are medical emergencies:

 Unresponsiveness Unconsciousness, confusion, fits, fainting, weakness of limbs	 Dangerous Incidents Fall from heights, hit or crushed by machine, vehicle or heavy object, burns, chemical splashes
 Breathing Problems Breathlessness, gasping, stopped breathing	 Injury to Important Parts of the Body Head, chest, abdomen, spine, eye
 Severe Pain Chest pain, abdominal pain, severe headache	 Severe Injuries Uncontrolled bleeding, fractures, amputation

For non-emergency conditions such as small superficial cuts, abrasions and sprains, visit a general practitioner or urgent care centres for medical attention.

With Inputs from Singapore Civil Defence Force (SCDF), MOH's Unit for Pre-hospital Emergency Care and National Trauma Unit